

BRK/First Alert Smoke Detectors

If a homeowner experiences any problems with a 10-year First Alert Smoke Detector that was received as part of a grant that the Fire Department received, please following the instructions below:

1. Clean the unit with canned air or a blow dryer (using the low, cool setting)
2. Follow-up with a vacuum, with or without a brush attachment
3. Activation of the silence feature will cause the unit to chirp once per minute for 15-20 minutes (this chirping cannot be silenced; it must time out in order to clear).
4. Chirping that lasts beyond an hour, without the silence feature being activated usually means the unit has a low battery and needs to be replaced. The model that replaces it is SA340B. It comes with a different bracket and battery pack which must be installed. **The Fire Department no longer has any spare detectors;** therefore, the homeowner must contact the manufacturer at 800-323-9005 for replacement. The call center is available from 7:30 a.m to 5:00 p.m., Monday through Friday. The \$6.50 fee for shipping and handling will be waived if the homeowner informs the manufacturer that the detector was part of a North Aurora Fire Department grant. Further information is available at their websites: www.brkelectronics.com and www.firstalert.com.